



## CLC VIDEO REMOTE INTERPRETING SYSTEM REQUIREMENTS

**Our Video Remote Interpreting is delivered through ZOOM Remote Conferencing Services Software. Please review the system requirements below to ensure that your computer is equipped to utilize our Video Remote Interpreting**

### System Requirements

- An internet connection – broadband wired or wireless (3G or 4G/LTE)
- Speakers and a microphone – built-in or USB plug-in or wireless Bluetooth
- A webcam or HD webcam - built-in or USB plug-in

### Supported Operating Systems

- Mac OS X with MacOS 10.6.8 /(Snow Leopard) or later
- Windows 10
- Windows 8 or 8.1
- Windows 7
- Windows Vista with SP1 or later
- Windows XP with SP3 or later

### Supported Tablet and Mobile Devices

- Surface PRO 2 running Win 8.1
- Surface PRO 3 running Win 10
- iOS and Android devices
- Blackberry devices

### Supported Browsers

- Windows: IE7+, Firefox, Chrome, Safari5+
- Mac: Safari5+, Firefox, Chrome
- Linux: Firefox, Chrome

### Processor and RAM Requirements

	Minimum	Recommended
Processor	Single Core 1Ghz or Higher	Dual Core 2Ghz or Higher (i3/i5/i7 or AMD equivalent)
RAM	N/A	4 GB

## **Bandwith Requirements**

- For 1:1 video calling: 600kbps (up/down) for HQ video and 1.2 Mbps (up/down) for HD video
- For group video calling: 600kbps/1.2Mbps (up/down) for HQ video. For gallery view: 1.5Mbps/1.5Mbps (up/down).
- For screen sharing only (no video thumbnail): 50-75kbps
- For screen sharing with video thumbnail: 50-150kbps
- For audio VoiP: 60-80kbps

## **HD Camera Suggestions**

- Logitech PTZ Pro
- Aver VC520
- Logitech ConferenceCam CC3300e
- Logitech HD Webcams
- VDO360 PTZ HD Camera
- VTEL HD3000PTZ Camera
- Vaddio Clearview USB
- Microsoft HD Webcams
- Hovercam Solo 5 Document and Webcam

## **USB Speakerphone and Microphone Suggestions**

- Revolabs UC500
- Jabra Speak 510
- Clearone Chat 150
- Logitech P710e
- Plantronics Calisto 600
- Phoenix Quattro3
- Voice Tracker Array Microphones
- Yamaha PSP-20UR
- Yamaha YVC-100
- Jabra USB Headphones
- Plantronics Headsets
- Revolab Fusion Wireless Microphones
- Shure Wireless Conferencing System
- MXL Microphones for Conferencing